

ONE-YEAR LIMITED WARRANTY ON PARTS AND LABOR-

Covers Product purchased as new in the United States, Canada, Mexico and Puerto Rico only.

JT COMMUNICATIONS LLC provides a warranty to the original purchaser of new

Products against defects in materials and workmanship for a period of One (1) year of normal consumer (non-commercial) usage.

This warranty is not transferrable.

If a Product covered by this warranty is determined to be defective within the warranty period, JT COMMUNICATIONS LLC will, unless otherwise required by applicable law, either repair or exchange the Product at its sole option and discretion.

How to Obtain Warranty Service

(An RMA required) To obtain warranty service, contact JT COMMUNICATIONS LLC Technical Support via email: TechSupport@jtcomms.com or or via phone at 352-236-0744 from 8:00AM to 6:00PM Monday through Friday (holidays excluded), Eastern Time.

PRE-AUTHORIZATION MUST BE OBTAINED BEFORE SENDING PRODUCT TO A JT COMMUNICATIONS LLC SERVICE CENTER. Proof of purchase in the form of a purchase receipt or copy thereof is required to show that a Product is within the warranty period.

Exchange: Should JT COMMUNICATIONS LLC elect to exchange a Product due to a covered defect during the warranty period, the replacement unit may at JT COMMUNICATIONS LLC's Sole option and discretion, be new or one which has been recertified, reconditioned, refurbished or otherwise remanufactured from new or used parts and is functionally equivalent to the original Product.

Repair: Parts and Labor There will be no charge for parts or labor to repair a Product for a covered defect during the warranty period. Replacement parts may, at JT COMMUNICATIONS LLC's sole option and discretion, be new, used, reconditioned, refurbished or otherwise remanufactured or recertified as functionally equivalent replacement parts.

Remaining Warranty: Repaired or exchanged units are warranted for the remaining portion of the Product's original warranty or for ninety (90) days from warranty service or exchange, whichever is longer. Any upgrade to the original Product will be covered only for the duration of the original warranty period.

Returning a Product for Warranty Service: After obtaining pre-authorization from JT COMMUNICATIONS LLC Technical Support (see above), defective Products within the warranty period must be sent to a JT COMMUNICATIONS LLC service center to obtain warranty service. JT COMMUNICATIONS LLC is not responsible for transportation costs to the service center, but JT COMMUNICATIONS LLC will cover return shipping to the customer. Products returned to JT COMMUNICATIONS LLC's service centers must be shipped in either the original carton box and shipping material or packaging that provides an equal degree of protection. JT COMMUNICATIONS LLC Technical Support will provide instructions for packing and shipping the covered Product to the JT COMMUNICATIONS LLC service center.

*Exclusions- **This warranty does not cover**, for example: abuse, accident, acts of God, protective coatings, cosmetic damage (e.g. scratches, dents, cracks), damage caused by misuse with other products (e.g. accessories, housing, parts or software), damages from shipping, improper installation or operation, failure to follow installation/operation instructions, improper voltage supply or power surges, operating with higher*

than rated fuse, unreasonable use, misuse, modifications or alterations, normal wear and tear or aging, as well as installation and set-up issues, reverse-engineering attempts any tampering, or repairs attempted by anyone other than by a JT COMMUNICATIONS LLC authorized service center. Products with unreadable or removed serial numbers or requiring routine maintenance are not covered.

This one year limited warranty does not cover Products sold "AS IS", "FACTORY RE-CERTIFIED", or by a non-authorized reseller.

Limitations- THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE LISTED OR DESCRIBED ABOVE. ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED IN DURATION TO THE PERIOD OF TIME SET FORTH ABOVE. JT COMMUNICATIONS LLC'S TOTAL LIABILITY FOR ANY AND ALL LOSSES AND DAMAGES RESULTING FROM ANY CAUSE WHATSOEVER INCLUDING JT COMMUNICATIONS LLC'S NEGLIGENCE, ALLEGED DAMAGE, OR DEFECTIVE GOODS, WHETHER SUCH DEFECTS ARE DISCOVERABLE OR LATENT, SHALL IN NO EVENT EXCEED THE PURCHASE PRICE OF THE PRODUCT. JT COMMUNICATIONS LLC SHALL NOT BE RESPONSIBLE FOR LOSS OF USE, INFORMATION OR DATA INCLUDING THAT CONTAINED IN OR STORED ON ANY DEVICE RETURNED TO JT COMMUNICATIONS LLC, WORK STOPPAGE, SYSTEM FAILURE OR MALFUNCTION, FAILURE OF OTHER EQUIPMENT OR PRODUCTS TO WHICH THE PRODUCT IS CONNECTED, COMMERCIAL LOSS, LOST REVENUE OR LOST PROFITS, LOSS OF GOODWILL, LOSS OF REPUTATION, OR ANY OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES.

NO ORAL OR WRITTEN REPRESENTATIONS MADE BY JT COMMUNICATIONS LLC OR ANY SELLER, RESELLER OR DISTRIBUTOR OF THE PRODUCT, INCLUDING EMPLOYEES AND AGENTS THEREOF, SHALL CREATE ANY ADDITIONAL WARRANTY OBLIGATIONS, INCREASE THE SCOPE, OR OTHERWISE MODIFY IN ANY MANNER THE TERMS OF THIS LIMITED WARRANTY. TO THE EXTENT PERMITTED BY APPLICABLE LAW, JT COMMUNICATIONS LLC DOES NOT WARRANT THAT THE OPERATION OF ANY PRODUCTS OR SOFTWARE COVERED UNDER THIS LIMITED WARRANTY WILL MEET THE REQUIREMENTS, WORK IN COMBINATION WITH ANY HARDWARE OR SOFTWARE APPLICATIONS OR THIRD PARTY SERVICES, BE UNINTERRUPTED, ERROR FREE, OR WITHOUT RISK TO, OR LOSS OF, ANY INFORMATION, DATA, SOFTWARE OR APPLICATIONS CONTAINED THEREIN, OR THAT DEFECTS IN THE PRODUCTS OR SOFTWARE WILL BE CORRECTED.

SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO THE OPERATOR.

THIS WARRANTY GIVES THE OPERATOR SPECIFIC LEGAL RIGHTS, AND THE OPERATOR MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.

THIS LIMITED WARRANTY IS SUBJECT TO CHANGE WITHOUT NOTICE.

In the event that any term or provision contained in this limited warranty is found to be invalid, illegal or unenforceable by a court of competent jurisdiction, then such provision shall be deemed modified to the extent necessary to make such provision enforceable by such court, taking into account the intent of the parties. The invalidity in whole or in part of any portion of this limited warranty shall not impair or affect the validity or enforceability of the remaining provisions of this limited warranty.